

CHOICES

An Information and Resource Guide for
Residents of Price County



**PRICE COUNTY HUMAN SERVICES DEPARTMENT-
AGING UNIT
&
AGING AND DISABILITY RESOURCE CENTER-NORTH**

CHOICES

An Information and Resource Guide for Residents of Price County

This directory has been compiled with the hope that it will serve as a resource for the residents of Price County.

We regret any omissions and express our appreciation for the cooperation received.

Resource Guide 2009

TABLE OF CONTENTS

Health Insurance and Income Maintenance Programs

• Medicare	6
• Medicare Advantage	6
• Medicare Part D	7
• SeniorCare.....	7
• NACo Prescription Discount Card.....	8
• BadgerRx Gold.....	8
• Medicaid.....	9
• QMB (Qualified Medicare Beneficiary)	9
• SLMB, SLMB+ (Specified Low-Income Medicare Beneficiary) ...	9
• Family Health Center.....	9
• Health Insurance Risk Sharing Plan (HIRSP)	10
• Social Security	10
• SSI (Supplemental Security Income).....	11
• FoodShare	11
• Veterans Services	11

Housing Related Programs and Services

• Weatherization	12
• Tomorrow's Home Foundation.....	12
• Energy Assistance	13
• Wisconsin Homestead Tax Credit	13
• Property Tax Deferral Loan Program	13
• Wisconsin Fund (Septic Repair/Replacement).....	14
• Lifeline/Link-up Telephone Discount	14
• USDA Rural Development	14

Senior Housing Options

• Adult Family Homes	17
• Community-Based Residential Facility.....	17
• Elderly Housing Complexes.....	18-21
• Skilled Nursing Facility.....	21

Health Services

• Hospitals	22
• Clinics.....	22

- Chiropractors.....22
- Dentists.....23
- Ophthalmologists/Optometrists.....23
- Audiologist Services23
- Physical, Occupational & Speech Therapy24
- Mental Health.....24
- Alcohol and Other Drug Abuse (AODA)24
- Home Health Agencies25
- Medical Equipment.....25
- Pharmacies.....25
- Price County Health Department26

Support Groups

- Visual Impairment Support Group26
- Adult Grief, Kids Grief and Pet Grief Support Groups26
- Cancer Support Group26
- Cardiac Support Group27
- Chronic Pain Support Group.....27
- Alzheimer's Support Group27
- Celiac Support Group27
- Depression Support Group.....27
- Women Healing Women Support Group.....28
- Man to Man Support Group28

Advance Directives

- Power of Attorney for Health Care29
- Living Will29

Consumer Protection and Legal Services

- Ombudsman29
- Elderly Benefit Specialist30
- Disability Benefit Specialist30
- Guardianship Services30
- Elder Abuse & Vulnerable Adult at Risk Abuse and Neglect 31
- Community Bio-Ethics Committee of Price County, Inc..... 31
- Dept. of Agriculture, Trade & Consumer Protection 31
- WISBAR Lawyer Referral & Information Service..... 31
- Wisconsin Judicare32

Nutrition

- FoodShare32

• Food Pantries	32
• Share Program.....	33
• Wisconsin Nutrition Education Program	33
• Salvation Army	34
• St. Vincent de Paul	34
• Emergency Food & Shelter Program	34
• Price County Senior Dining & Home Delivered Meal Program.....	35
 Transportation Services	
• Senior Medical Transportation.....	35
• Senior Shopping Service.....	36
• Want To Become A Volunteer?	36
• Private Transportation for Physically Disabled/Wheelchair Bound.....	36
• Angel Flight Central	37
• Handicapped Plates & ID Cards.....	37
 Additional Support and Services	
• Adult Day Care	37
• Alzheimer's Association	38
• Alzheimer's Family and Caregiver Support Program	38
• Identification Cards	38
• North Country Independent Living Center.....	39
• Personal Response System.....	39
• Telecommunications Equipment Purchase Program (TEPP)	39
• Services for Blind/Visually Impaired	40
• Dual Sensory Impaired (Deaf/Blind)	40
• Services for the Deaf/Hard of Hearing.....	40
 Toll-Free Helplines	 41-43
Websites of Interest.....	44-45

HEALTH INSURANCE & INCOME MAINTENANCE

Additional information about the following programs and benefits listed in this section of the guide can be obtained by contacting either:

Price County Human Services
104 S. Eyder Ave., PO Box 88
Phillips, WI 54555
715-339-2158

hsd@co.price.wi.us
<https://access.wisconsin.gov>

Aging and Disability Resource Center of the North (ADRC-N)
Price County Branch Office
104 S. Eyder Ave., PO Box 88
Phillips, WI 54555
Toll Free at 866-663-3607 Web site coming soon...

Medicare

Traditional Medicare is a federal health insurance program that has two parts. Part A covers inpatient services like hospital expenses as well as some nursing home costs. Part B covers outpatient services such as physician services, therapies, medical equipment, home health care, etc.

Eligibility: Individuals age 65 and older or certain disabled people. Contact the Social Security Administration three months before turning 65 to sign up for Medicare or to apply for disability.

Cost: For most people Medicare Part A is free. Medicare Part B has a monthly premium which is \$96.40 in 2009. Help is available for those who qualify. See QMB/SLMB listings on the next page.

Contact:	Social Security Administration	Medicare Customer Service
	2023 Navajo Street	800-633-4227
	Rhineland, WI 54501	www.medicare.gov
	715-369-4545	
	800-772-1213	
	www.socialsecurity.gov	

Medicare Advantage

Medicare Advantage plans are Medicare replacement plans contracted with the federal Medicare program but administered by private insurers. They are required to cover all of the same benefits as traditional Medicare Parts A and B. The

deductibles, co-payments and co-insurance for services are different than those in traditional Medicare.

Eligibility: These options are available to individuals entitled to Medicare due to age or disability.

Cost: Costs for these plans vary greatly. Monthly premiums range from \$0 to greater than \$150 per month.

Contact: Office of the Commissioner of Insurance ADRC-N
Medigap Helpline Elderly or Disability
800-242-1060 Benefit Specialist
<http://oci.wi.gov>

Medicare Part D

Prescription drug insurance offered by private insurance companies under contract with the federal Medicare program.

Eligibility: Any individual enrolled in Medicare.

Cost: Costs vary greatly from one plan to another. Each has a monthly premium, may have an annual deductible and has either co-payments or co-insurance for covered drugs. There is "extra help" available for those with limited income and resources.

Contact: Medicare ADRC-N
800-633-4227 Elderly/Disability Benefit Specialist
www.medicare.gov

For "Extra Help" contact the Social Security Administration
800-772-1213 or visit their website at www.socialsecurity.gov

SeniorCare

SeniorCare is a prescription drug assistance program for Wisconsin residents who are 65 years of age or older who meet the eligibility criteria. The program is designed to help seniors with their prescription drug costs. Those interested may apply at any time. The Wisconsin Department of Health Services (DHS) administers the SeniorCare program.

Eligibility:

- You must be a Wisconsin resident

Medicaid

Medicaid is a program to help pay for health care services such as home health care, physician services, dental care, hospital care, prescriptions, medical transportation, medical equipment, nursing home care, etc.

Medicaid usually covers those medical costs not paid for by Medicare, such as deductibles and 20% co-insurance.

Eligibility: Medicaid is a needs-based program for low-income people with limited assets. There are several subprograms each with different eligibility criteria. For more information call or visit the Access website.

Contact: Price County Human Services/Economic Support Unit

Qualified Medicare Beneficiary (QMB)

QMB will pay for Medicare cost sharing; including premiums, deductibles and co-insurance.

Eligibility: Low income individuals at or below 100% of the Federal Poverty Level (FPL) whose countable assets do not exceed \$4,000 for an individual or \$6,000 for a couple. In 2010 these assets limits will increase significantly.

Contact: Price County Human Services/Economic Support Unit

Specified Low-Income Medicare Beneficiary (SLMB) and (SLMB+)

SLMB and SLMB+ pay the Medicare Part B premium only.

Eligibility: The same asset limits that apply to QMB apply; however, the income limits for these programs are 120% and 135% of FPL respectively.

Contact: Price County Human Services/Economic Support Unit

Family Health Center

Provides health insurance coverage for outpatient services to individuals or families with limited income.

Cost: Premiums are adjusted to family size and income. Household income must be equal to or less than 200% of the Federal Poverty Level. A waiting list is in place.

Contact: Family Health Center of Marshfield, Inc.
1515 Saint Joseph Avenue
Marshfield, WI 54449
800-942-5420 800-389-3033 (TDD)
www.marshfieldclinic.org/patients (under specialties & services)

Health Insurance Risk Sharing Plan (HIRSP)

HIRSP offers health insurance to Wisconsin residents who either are unable to find adequate health insurance coverage in the private market due to their medical conditions or who have lost their employer-sponsored group health insurance.

Eligibility: Applicants must be WI residents under age 65 and ineligible for employer-sponsored group health insurance or WI Medicaid. Additional eligibility criteria apply.

Cost: Quarterly premiums are based on coverage selected (amount of plan deductible elected), as well as age and gender of each applicant. For households with less than \$33,000 of annual income, premiums may be reduced.

Contact: HIRSP Any insurance agent licensed in WI
P.O. Box 8961
Madison WI 53708-8961
800-828-4777
www.hirsp.org

Social Security

Social Security provides retirement, survivors, disability and Medicare benefits to eligible people.

Eligibility: Retirement benefits are payable once an individual reaches a certain age and may be collected sooner if there is a disability, loss of spouse/family member or divorce. There are no income or asset limitations.

Contact: Social Security Administration
2023 Navajo Street
Rhineland, WI 54501
715-369-4545 or 800-772-1213
www.socialsecurity.gov

Supplemental Security Income (SSI)

SSI is intended to guarantee a minimum level of income for aged, blind or disabled individuals with limited income and assets. It is a needs-based program.

Eligibility: Age 65 and older or blind or disabled. Individuals must meet certain citizenship criteria. Countable assets must be less than \$2,000 for an individual or \$3,000 for a couple. Income limits must also be met.

Contact: Social Security Administration
2023 Navajo Street
Rhineland, WI 54501
715-369-4545 or 800-772-1213
www.socialsecurity.gov

FoodShare - (formerly called Food Stamps)

This program helps people with limited income buy the food they need to ensure proper nutrition. The Wisconsin Department of Health Services administers the state's FoodShare program.

Eligibility: Households with income at or below 200% FPL should apply.

Contact: Price County Human Services/Economic Support Unit

Veterans' Services

This service will provide assistance to Veterans and their families to obtain Federal and State benefits. These include Service Connected Disability Compensation, Pensions, Health Care, Home Loans, Education Benefits and Grants, Health Care Grants, Burial Benefits and Records Assistance.

Eligibility: All honorably discharged and active duty veterans.

Contact: Price County Veterans' Service Office
126 Cherry Street
Phillips, WI 54555
715-339-2545
cvso@co.price.wi.us or vettech@co.price.wi.us

HOUSING RELATED PROGRAMS AND SERVICES

Weatherization Program

The weatherization program provides loans and grants necessary for the repair of a home. Examples include roof repair, septic system installation/repair, furnaces, plumbing, electrical wiring, insulation or new windows.

Eligibility: Low-income individuals or families.

Cost: Application process is free with the exception of a small fee for a credit report for those looking to purchase a home.

Contact:	USDA - Rural Development 800 N. Front St., Room 102 Spooner, WI 54801 715-635-8228 RD.Spooner@wi.usda.gov www.rurdev.usda.gov	Indianhead Community Action Agency P.O. Box 40 Ladysmith, WI 54845 715-532-5594 info@indianheadcaa.org
----------	---	--

Tomorrow's Home Foundation

Provides emergency assistance grants designed to provide critical repairs so that individuals and families can stay in their manufactured or mobile home. Critical repairs are those essential to remain in the home. Cosmetic repairs are not included. The program also created a method and mode for disposing of old, uninhabitable mobile homes that were blighting the countryside.

Eligibility: Applicants must be at or below 50% of the County Median Income to qualify. In 2009 this would be \$20,500 for a single person. The limits increase for each additional person in the home. Additional criteria apply.

Cost: There is no fee.

Contact: Tomorrow's Home Foundation
301 North Broom Street, Suite 101
Madison, WI 52703
608-255-1088
www.tomorrowshomefoundation.org

Energy Assistance

The energy assistance program provides financial assistance, alternative payment options or energy conservation tips for heating and electric bills. The emergency fuel assistance program is intended for those seeking help due to shut-off or refusal to deliver.

Eligibility: There is no age limit. Some programs may have income and asset limits.

Contact: Price County Human Services/Economic Support Unit

Wisconsin Focus on Energy
800-762-7077

XCEL Energy
800-895-4999

Your local energy provider may offer payment options, useful conservation tips or referral for financial assistance.

Wisconsin Homestead Tax Credit

The purpose of the Homestead Tax Credit is to provide tax relief to those who pay property tax or have rent expenses. It is not necessary to file a federal or state tax return to qualify for Homestead Tax Credit.

Eligibility: You must be over age 18; meet household income limitations; renter or owner of a Wisconsin homestead you occupied; reside in Wisconsin for full calendar year; must not owe delinquent taxes on homestead; and must not be on *General Relief*.

Contact: Tax preparer (see the yellow pages in your local directory)

Wisconsin Department of Revenue
608-266-2772

Volunteer Income Tax Assistance (VITA)
800-829-1040

Taxpayer Counseling for the Elderly (TCE) - supported by AARP
888-227-7669

Property Tax Deferral Loan Program

This program helps low to moderate-income elderly homeowners age 65 and older convert equity in their home into cash to pay their property taxes. The program is administered by the Wisconsin Housing and Economic Development Authority (WHEDA).

Eligibility: Homeowners age 65 or older, if married the spouse must be age 60 or older. If the elderly applicant is permanently disabled there is no minimum age for the spouse. Applicant must own a home in WI and have resided in the home all year. Outstanding liens and judgments on the home may not exceed 33% of the assessed value. Total household income cannot exceed \$20,000.

Cost: \$75.00 title search fee is required with the application.

Contact: WHEDA Property Tax Deferral Loan Program
PO Box 1728
Madison, WI 53701-1728
800-755-7835
www.wheda.com

Wisconsin Fund

The Wisconsin Fund provides reimbursement grants for the replacement or rehabilitation of failing septic systems.

Eligibility: Determined by income.

Cost: There is an application fee (\$25 for 2009). If awarded, 10% of the grant amount will be withheld for the county septic maintenance program.

Contact: Price County Zoning Department
104 S. Eyder Ave.
Phillips, WI 54555
715-339-3272
<http://commerce.wi.gov/SB/SB-WisconsinFundProgram.html>

Wisconsin Lifeline & Link-Up

The Lifeline program helps low-income consumers reduce their monthly phone charges. The Link-Up program is designed to help households without telephone service to obtain it and those consumers with telephone service to keep it.

Eligibility: Applicants must receive assistance from at least one of the following benefits: Medicaid, BadgerCare, SSI, FoodShare, Energy Assistance, W2, or Homestead Tax Credit.

Contact: For more information contact your local telephone service provider or Public Service Commission
800-225-7729 (voice) 608-267-1479 (TTY)
<http://psc.wi.gov>

USDA Rural Development

Rural Development can provide funds to help low-income individuals and families purchase their own homes and help existing homeowners repair their homes. Several programs are available. The Guaranteed Rural Housing Program helps home buyers secure loans from traditional lenders. Section 502 Direct Loan Program assists those who cannot secure a loan from conventional sources by offering loans directly from Rural Development. The Section 504 Home Repair Loans and Grants make funds available for home improvements including accessibility/modifications for those with a disability, improving safety and sanitation by removing health hazards and making general improvement repairs like weatherization and modernization.

Eligibility: Very low to moderate income limits apply to each program. Additional criteria apply dependent upon which program the applicant is interested. Call Rural Development for more information.

Contact: USDA Rural Development
800 North Front Street, Rm 102
Spooner, WI 54801
715-635-8228 ext. 4
www.rurdev.usda.gov/wi

SENIOR HOUSING AND RELATED SERVICES

HOW TO CHOOSE THE RIGHT ASSISTED LIVING FACILITY

Selecting an assisted living facility is one of the most important decisions you may be asked to make. Unfortunately, it is often a decision made with little notice, as in the case of a family crisis or serious illness. Learning about the alternative living arrangements available in your community ahead of time gives you more control, eases stress and helps you make the right choice.

In an assisted living facility such as an adult family home or Community Based Residential Facility (CBRF), a person has either a private or semi-private bedroom, but share common dining and living areas with others. In a facility such as a Residential Care Apartment Complex (RCAC), a person has their own apartment. An assisted living facility is really a "watchful eye" for someone who no longer feels safe living alone.

They may need help with getting dressed, bathing, preparing meals or medication reminders. Unlike a nursing home, assisted living facilities do not provide skilled nursing care.

Finding the best place for yourself or a loved one can be a difficult and time-consuming decision. Following are some tips to help you make this important decision.

1. **BEGIN BY THINKING ABOUT WHAT'S IMPORTANT TO YOU OR YOUR LOVED ONE.** Do you want to live in a place with a few people or many other people? Do you want a private bathroom? Do you have Alzheimer's disease? Do you smoke? Do you have a special diet? Do you have a cherished pet you'd like to bring with you?
2. **NARROW DOWN THE ASSISTED LIVING APARTMENTS BASED ON YOUR NEEDS.** For example, if you are in a wheelchair, you will need to look at the homes that are wheelchair accessible. If you have a pet, you will need to find a home that allows pets. By doing this, you have narrowed down the homes you may want to tour.
3. **CALL THE FACILITY MANAGERS TO SCHEDULE TOURS.** Taking a friend or family member can be helpful. If this is not possible, tour the facilities on your own and narrow it down until you have your top two or three choices. Then have your loved one look at your top choices. Some things to look for when touring a facility include: asking about available meal plans and other services, the number of staff on duty and what the current census is (is the facility at its maximum capacity)? Is there a waiting list? What are the visiting hours? You should be able to have visitors at the same times you always have. Then, make a second unannounced visit. Did you see the same things you saw the first time?
4. **FIND OUT IF THE FACILITY YOU'RE LOOKING AT HAS RECEIVED ANY CITATIONS.** Both adult family homes and CBRFs are licensed by the state.

You can ask the facility if they've received any citations or you can contact the Bureau of Quality Assurance at 715-365-2800. You can also talk with the Long-Term Care Ombudsman by calling 1-800-815-0015. An Ombudsman is someone who works to protect and promote the rights of long-term care consumers. They investigate adult family home and CBRF complaints and will also be able to tell you if a home has been cited or has been under investigation. For more information about an Ombudsman see the Consumer Protection and Legal Services section of this guide.

5. **CONSIDER LONGTERM CARE OPTIONS COUNSELING OR A FUNCTIONAL SCREEN ASSESSMENT.** An assessment is completed by a social worker from the ADRC of the North and sometimes a nurse. The social worker will meet with you to identify areas of independence or areas where you need help. This assessment is available in Price County and if eligible, would allow access to funds under the family care benefit for assisted living options for an elderly or disabled individual.

We are consumers of the long-term care system. The more informed we are as consumers, the better decisions we will make.

Adult Family Homes

Adult Family Homes are a community alternative to other living arrangements and provide supervision and support in a home setting.

Eligibility: Serving all target groups. A functional and financial eligibility screening is involved.

Cost: Rate is dependent on the home selected and individual care needs.

Contact: ADRC-N

Community-Based Residential Facility (CBRF)

To provide assisted living as an alternative to nursing home care for adults in need of supportive services. 24-hour staff available, 3 meals per day.

Eligibility: Elderly or disabled adults.

Cost: Varies according to room size and services required.

Aspirus Regency House	20 unit facility
------------------------------	------------------

615 Peterson Drive Phillips, WI 54555	Contact: Admissions Coordinator 715-339-6284
--	---

Park Place 349 North 1 st Avenue Park Falls, WI 54552	8 unit facility Contact: Nancy Tishbein or Jenni Zilmer 715-762-2449
---	--

Elderly Housing Complexes

Provides independent apartment living for seniors and/or disabled people.

Eligibility: Age 62 years or older or on disability. Some facilities have waivers allowing residents as young as 55 to qualify.

Doris Kohler Villa 300 Fairway Drive Phillips, WI 54555	10 units, all 1 bedroom, 1 unit is wheelchair accessible.
Cost:	Rent is determined by income. Heat, water, sewer and garbage are included.
Features:	Community room, extra storage, coin operated laundry, air conditioning.
Contact: Rich Windmoeller 1205 Pine Ridge Rd, Phillips, WI (715) 339-4245	Impact Seven, Inc. @ 800-685-9353

Heritage House 300 Cherry Street Phillips, WI 54555	22 units, 1 and 2 bedroom units.
Cost:	Average 1 bedroom apartment costs \$365/month, which includes heat and water.
Features:	Community room, elevator, senior dining site located on premises.
Contact:	ACC Management Group, Inc. @ 608-343-0820 2375 State Rd 44, Suite A Oshkosh, WI 54504

Lake Village 495 South Lake Avenue Phillips, WI 54555	24 units all 1 bedroom. 2 wheelchair accessible units.
Cost:	Rent is determined by income, heat included.

Features:	Community room with kitchen, coin-operated laundry, large storage closets, Resident Association with numerous regularly scheduled activities, blood pressure clinics.
Contact:	Kay Woldt @ 715-339-4148

Aspirus Duroy Terrace 585 Peterson Dr. Phillips, WI 54555	30 units; efficiency, 1 & 2 bedrooms. Licensed for assisted living.
Cost:	Rent determined by size and number of occupants. Included in cost is weekly housekeeping, laundry, 2 meals per day option, and utilities
Features:	Community room with deck, beauty shop, coin-op laundry, social gatherings and emergency alert system.
Contact:	Bonnie Uhren @ 715-339-3174

Ridgeview Apartments N13939 Ridge Avenue Fifield, WI 54524	10 units. 1 bedroom and 2 bedroom.
Cost:	Rent is determined by income. Heat and water included.
Features:	Coin-operated laundry.
Contact:	Laurie Hilgart @ 715-762-4222

Eldon Marple Manor 923 9 th Avenue South Park Falls, WI 54552	10 units. 1 bedroom and 2 bedroom.
Cost:	Rent is determined by income.
Features:	Community room, coin-operated laundry.
Contact: David Schmidt, Manager N16365 Lakeshore Dr Butternut, WI 54514 (715) 541-2367	Impact Seven, Inc. @ 800-685-9353

Charles M. Hill Villa 300 South 10 th Street	10 units, all 1 bedroom.
---	--------------------------

Park Falls, WI 54552	
Cost:	Rent is determined by income, water and sewer included.
Features:	Community room, coin-operated laundry, patio, storage.
Contact: David Schmidt, Manager N16365 Lakeshore Dr Butternut, WI 54514 (715) 541-2367	Impact Seven, Inc. @ 800-685-9353

Flambeau Heights 1175 South 3rd Avenue Park Falls, WI 54552	24 units, all 1 bedroom.
Cost:	Rent is determined by income. A flat rent option is available to those with a higher income. Max rent is \$360 per month.
Features:	Storage space, coin-operated laundry, community room with computer access, garden space, and a resident assistance program, which provides financial assistance to those who qualify for transportation, housekeeping and healthcare services.
Contact:	Park Falls Housing Authority @715-762-2133

Park Village 700 Division Street Park Falls, WI 54552	24 units, all 1 bedroom. 2 wheelchair accessible.
Cost:	Rent is determined by income, utility allowance.
Features:	Community room w/kitchen, coin-operated laundry, resident association.
Contact:	Bob Ratkowski @ 715-762-4747

Pine Village 780 Balsam Street Prentice, WI 54556	12 units, all 1 bedroom.
Cost:	Rent is determined by income, utility allowance.
Features:	Community room, garden, patio, frequent gatherings, coin-operated laundry.

Contact:	Sue Boccock @ 715-428-2300
----------	----------------------------

Briarwood 340 Center Street Prentice, WI 54556	16 units
Cost:	Rent is determined by income.
Features:	Community room, coin operated laundry.
Contact:	Carol Jackson @ 715-428-2872

Park Place Agape Hostel 349 North 1 st Avenue Park Falls, WI 54552	20 units
Purpose:	To provide family style living with private resident rooms; assisted services available.
Cost:	\$550-\$1820 depending on room size and services selected.
Features:	Private room with other living spaces in common with other residents.
Contact:	Jane Novitzke @ 715-762-4600

Skilled Nursing Facilities

A skilled nursing facility provides 24-hour nursing care, allowing residents to live with dignity.

Eligibility: Any person in need of 24-hour care.

Cost: The average private-pay nursing home rate is approximately \$6,500 per month. Medicare and private insurance may cover some costs. Others may qualify for Medicaid.

Contact: Administrator, admissions coordinator or social worker.

Park Manor Nursing Home 250 Lawrence Avenue Park Falls, WI 54552 715-762-2449	Aspirus Pleasant View Nursing Home 595 Peterson Drive Phillips, WI 54555 715-339-3113
---	---

HEALTH SERVICES

Hospitals

Flambeau Hospital
98 Sherry Avenue
Park Falls, WI 54555
715-762-2484

Memorial Hospital
135 South Gibson
Medford, WI 54451
715-748-8100

Howard Young Medical Center
240 Maple Street
Woodruff, WI 54568
715-356-8000

Memorial Medical Center
1615 Maple Lane
Ashland, WI 54806
715-682-4563

St. Joseph's Hospital
611 St. Joseph's Avenue
Marshfield, WI 54449
715-387-1713

Clinics

Marshfield Clinic - Park Falls
50 Sherry Avenue
Park Falls, WI 54552
715-762-7311

Marshfield Clinic - Lakeland
9601 Townline Road
Minocqua, WI 54548
715-358-1000

Marshfield Clinic - Phillips
104 Trinity Drive
Phillips, WI 54555
715-339-2101

Prentice Clinic
1511 Railroad Avenue
Prentice, WI 54556
715-428-2521

Chiropractors

Allied Health Chiropractic
500 Birch Street
Park Falls, WI 54552
715-762-2950

Frase Chiropractic
N9691 State Highway 13
Phillips, WI 54555
715-339-2052

Jolin Chiropractic Center
596 South Lake Avenue
Phillips, WI 54555
715-339-6151

Quednow Chiropractic
1501 Railroad Avenue
Prentice, WI 54556
715-428-2277

Dentists

Prentice Dental Clinic
1209 Railroad Avenue
Prentice, WI 54556
715-428-2908

Satterwhite & Weddle, DDS
605 Peterson Drive
Phillips, WI 54555
715-339-3021

Dr. Bruce Klockow
370 South 3rd Avenue
Park Falls, WI 54552
715-762-2188

Dr. Daniel Marsh
1001 North 1st Avenue
Park Falls, WI 54552
715-762-3409

Liesen & Pinzl Dental Office
277 4th Ave N
Park Falls, WI 54552
715-762-4825

Marshfield Clinic Dental Center
98 Sherry Avenue
Park Falls WI 54552
715-762-0200

Ophthalmologists/Optometrists

Eye Care & Eye Wear Assoc
698 4th Avenue
Park Falls, WI 54552
715-762-2300

Marshfield Clinic - Park Falls
50 Sherry Avenue
Park Falls, WI 54552
715-762-3212

Maley & Stromberg Eye Care LLC
104A N. Argyle Avenue
Phillips, WI 54555
715-339-2040

Audiology Services

Marshfield Clinic - Park Falls
50 Sherry Avenue
Park Falls, WI 54552
715-762-7311

Miracle-Ear Center
177 Division Street
Park Falls, WI 54552
715-762-4306

Physical, Occupational & Speech Therapy

Flambeau Hospital
98 Sherry Avenue
Park Falls, WI 54552
715-762-2484

Back-N-Action
500 Birch St
Park Falls, WI 54552
715-762-1515

sPorT Plus Physial Therapy
102 Beebe St
Phillips, WI 54555
715-339-6140

Marshfield Clinic - Phillips
104 Trinity Dr
Phillips, WI 54555
715-339-2101

Prentice Therapy & Fitness
619 Bridge St
Prentice, WI 54556
715-428-2626

Mental Health

Counseling & Development Ctr.
171 Chestnut Street
Phillips, WI 54555
715-339-3048

Counseling & Development Ctr.
170 South 4th Avenue
Park Falls, WI 54552
715-762-2939

Shirley Limberg & Associates
Park Falls, WI 54552
800-788-5882

24-Hour Toll Free Crisis Line
866-317-9362

Marshfield Clinic - Phillips
104 Trinity Drive
Phillips, WI 54555
715-339-2101

Marshfield Clinic - Park Falls
50 Sherry Avenue
Park Falls, WI 54552
715-762-3212

Safe Haven Counseling
548 North Lake Avenue
Phillips, WI 54555
715-339-6453

Alcohol and Other Drug Abuse (AODA)

Augury House Ltd
W7084 County Rd W
Phillips, WI 54555

LE Phillips Libertas Treatment Center
2661 County Hwy I
Chippewa Falls, WI 54729

715-339-2334

800-680-4578

Home Health Care Agencies

Community Health Resources
1133 South 4th Avenue
Park Falls, WI 54552
715-762-4600

Flambeau Home Health & Hospice
133 North Lake Avenue
Phillips, WI 54555
715-339-4371

Supportive Home Services
1181 North 4th Avenue
Park Falls, WI 54552
715-762-3200

Medical Equipment

American Home Patient
7342 Giles Drive
Minocqua, WI 54548
800-854-5984

Flambeau Hospital
98 Sherry Avenue
Park Falls, WI 54552
715-762-2484

Home Medical Products/Services
1601 Beaser Avenue
Ashland, WI 54806
800-727-4432

Park Manor
250 Lawrence Avenue
Park Falls, WI 54552
715-762-2449

Apria Healthcare
9871 State Hwy. 70 West
Minocqua, WI 54548
715-358-9440

*Price County Loan Closet
104 S. Eyder Avenue
Phillips, WI 54555
715-339-2158

*Price County Human Services has an assortment of medical equipment and devices that can be "loaned" out at no cost.

Pharmacies

Aurora Pharmacy
256 South Lake Avenue
Phillips, WI 54555
715-339-3116

Lakeview Pharmacy
114 North Lake Avenue
Phillips, WI 54555
715-339-2424

Pamida Pharmacy
1333 South 4th Avenue
Park Falls, WI 54552
715-762-4764

Park Pharmacy
138 North 2nd Avenue
Park Falls, WI 54552
715-762-3283

Price County Health Department

Provides health and wellness screening and referrals based on the needs of the population such as blood pressure, health education, flu shots, immunizations, etc.

Contacts: Price County Health Dept. Prentice Outreach Office
104 South Eyder Avenue 1503 Railroad Avenue
Phillips, WI 54555 Prentice, WI 54556
715-339-3054 715-428-2744

Park Falls Outreach Office
698 South 4th Avenue
Park Falls, WI 54552
715-762-3125

SUPPORT GROUPS

Visual Impairment Support Group

Contact: Arnold Tucker @ 715-762-4018

Where: Park Village
700 Division Street
Park Falls, WI 54552

Adult Grief Support, Kids Grief Support and Pet Grief Support Groups

Contact: Carla @ 715-339-4371

Where: Flambeau Home Health and Hospice Office
133 North Lake Avenue
Phillips, WI 54555

Cancer Support Group

Contact: Chris @ 715-762-7204

Where: Marshfield Clinic - Park Falls Center
50 Sherry Avenue
Park Falls, WI 54552

Cardiac Support Group

Contact: Barb @ 715-762-7477

Where: Kountry Kafe
N14015 Central Avenue
Fifield, WI 54524

Chronic Pain Support Group

Contact: Mike Wade @ 715-762-7470

Where: Flambeau Hospital
98 Sherry Avenue
Park Falls, WI 54552

Alzheimer's Support Group

Contact: Barb Lofthus @ 715-339-2158

Where: Pleasant View Nursing Home
595 Peterson Drive
Phillips, WI 54555

Christ the Servant Lutheran Church
Highway 13 South
Park Falls, WI 54552

Celiac Support Group

Contact: Theresa Zajechowski @ 715-820-0057

Where: Phillips Public Library
286 Cherry Street
Phillips, WI 54555

Depression Support Group

Contact: Kay Smart @ 715-762-1558

Where: Park Falls Public Library
410 Division Street
Park Falls, WI 54552

Women Healing Women Support Group

Contact: Time-Out Family Abuse Shelter @ 715-339-4521

Where: Phillips Public Library
286 Cherry Street
Phillips, WI 54555

Man to Man Support Group

Contact: Marshfield Clinic-Park Falls Counseling @ 762-7200

Where: Marshfield Clinic-Park Falls
50 Sherry Avenue
Park Falls, WI 54552

There are several support groups within Price County for those who have or are affected by someone with a drinking or drug problem. Please refer to the community calendar listing of the local paper for Alcoholics Anonymous and Narcotics Anonymous meeting times and locations.

There are also listings in the community calendar for support groups for individuals with weight issues including Weight Watchers and TOPS.

ADVANCE DIRECTIVES

As a competent adult, you have the right to make your own health care decisions. However, you could become incapacitated at any time by an accident or illness, or by a debilitating condition that could lead to your loss of ability to express your wishes about medical treatment. For this reason, it is important for you to plan in advance for future health care decisions. An advance directive is a legal document that allows you to make your health care desires and preferences known.

An advance directive includes written instructions recognized under state law by which you communicate your health care preferences. There are many different terms used to describe advance directives. The written advance directives recognized by Wisconsin law are:

- * **Power of Attorney for Health Care (POAHC)**
- * **Declaration to Physicians (known in Wisconsin as Living Will)**

Completing either of these documents is voluntary. They are "valid" once they have been properly completed, properly witnessed and signed. It is important to know

that you continue to make your own health care decisions as long as you are able. Advance directives are followed according to your health care provider's policies and the law.

POWER OF ATTORNEY VS. LIVING WILL

Power of Attorney for Health Care	Declaration to Physician (Living Will)
Allows you to designate someone to be your "proxy" decision maker known as your health care agent.	Your declaration is to the physician. No one represents you in making decisions.
Becomes effective when you are unable to make your own decisions, and two medical doctors (or one physician and one psychologist) examine you and personally certify your incapacity.	Becomes effective when two physicians determine your condition is terminal and death is imminent or when you are in a persistent vegetative state.
Addresses most health care decisions, including terminal illness, and may include your specific requests for treatment.	Addresses only your preferences regarding life-sustaining procedures and feeding tubes in the two situations described above.

Power of Attorney for Health Care and the Declaration to Physician (Living Will) documents can be printed from the internet at the Wisconsin Department of Health Services website listed below. You may also send a self-addressed stamped envelope to:

Contact: Living Will/Power of Attorney
 Division of Public Health
 PO Box 2659
 Madison, WI 53701-2659
 608-266-1865
<http://dhs.wisconsin.gov>

CONSUMER PROTECTION & LEGAL SERVICES

Ombudsman

An Ombudsman protects and promotes the human and civil rights and responds to complaints and problems of residents or recipients of long-term care such as nursing homes and community-based residential facilities. The Ombudsman operates through the Wisconsin Board on Aging and Long Term Care.

Contact: Christy Daley

P.O. Box 207
Phillips, WI 54555
715-339-6477
<http://dhs.wisconsin.gov/aging/>

Elderly Benefit Specialist

The Elderly Benefit Specialist provides direct service to seniors regarding public and private entitlement programs (Social Security, Medicare, SSI) and acts as an advocate on their behalf. This is also a resource for topics such as health insurance, housing, consumer problems, and prescription drug programs. Voluntary program contributions are welcome.

Eligibility: You must be 60 years of age or older.

Contact: ADRC-N/Elderly Benefit Specialist or visit the Department of Health Services website at <http://dhs.wisconsin.gov/aging/>

Disability Benefit Specialist

The Disability Benefit Specialist provides similar services to those of an Elderly Benefit Specialist however they serve the disabled population age 18-59.

Eligibility: Individuals with a disability, age 18-59.

Contact: ADRC-N/Disability Benefit Specialist or visit the Department of Health Services website at <http://dhs.wisconsin.gov/disabilities/benspecs/program.htm>

Guardianship Services

This service is in place to assist families in processing court-ordered guardianship or protective placements for those unable to handle their own affairs.

Contact: Coalition of WI Aging Groups Price Co. Human Services/
Guardianship Support Center Long Term Support Unit
2850 Dairy Drive
Madison, WI 53718
800-366-2990
www.cwag.org

Private Attorney

Elder and Vulnerable Adult at Risk Abuse & Neglect

The purpose is to aid those who suffer from self-neglect, physical, mental, or financial abuse. The agency will investigate reports of abuse and neglect and arrange for services as needed and desired.

Eligibility: Seniors and/or disabled adults.

Contact: Price County Human Services/Intake

Community Bio-Ethics Committee of Price County, Inc.

The bio-ethics committee is available for individuals, families and practitioners who wish to discuss medical treatments, issues and concerns that result from conflicting opinions about appropriate treatment or end of life care.

Contact: Community Bio-Ethics Committee of Price County, Inc.
PO Box 202
Phillips, WI 54555
715-339-1994

Department of Agriculture, Trade & Consumer Protection (DATCP)

DATCP provides assistance and investigation into complaints and problems relating to auto repair, home improvement, product safety, tenancy issues, telecommunications, weights and measures, business practices, etc.

Contact: Department of Agriculture, Trade & Consumer Protection
P.O. Box 8911
Madison, WI 53708-8911
800-422-7128
www.datcp.state.wi.us

WISBAR Lawyer Referral and Information Service (LRIS)

The LRIS provides answers to simple legal questions or offers referral information to a local attorney who specializes in dealing with your type of legal situation. A public service project sponsored by the Wisconsin State Bar Association.

Info: A legal assistant will refer your call one of three ways:

- The Lawyer Hotline for general legal information and simple legal questions. A lawyer will be contacted and asked to call you back to discuss your issue free of charge.
- The Lawyer Referral is for more complex questions. You will be given the names of attorneys in your area to contact. The fee is

typically under \$20.00 for the first half-hour if you tell the attorney you were referred. Regular fees may apply once the half-hour is up.

- A Community Referral will direct you to additional services in your area such as government agencies, consumer protection, legislative hotline, low-income legal services or equal rights division, to name a few.

Contact: WISBAR-LRIS
800-362-9082
www.legalexplorer.com

Wisconsin Judicare, Inc.

This program provides free legal services to low-income people residing in the 33 northern most counties and 11 federally recognized tribes in Wisconsin. Judicare helps you handle problems related to government benefits, housing disputes, bankruptcy, foreclosure, job discrimination, wills, family law and other types of civil cases. Judicare does not handle criminal cases.

Eligibility: You must meet program income guidelines.

Contact: Wisconsin Judicare, Inc. ADRC-N/Elderly or Disability
300 3rd Street, Suite 210 Benefit Specialist (for referral)
P.O. Box 6100
Wausau, WI 54402
800-472-1638
www.judicare.org

NUTRITION

FoodShare

Please see listing for FoodShare in the first section of this guide.

Food Pantries

Food pantries provide emergency food supplies to those in need.

Eligibility: Available to anyone in need. Referral by Human Services or Clergy may be required depending upon which pantry is used.

Cost: Free

Contact: Price County Food Pantry The Lord's Cupboard
Trinity Lutheran Church St. Anthony's Church
103 Trinity Drive 276 South 5th Avenue
Phillips, WI 54555 Park Falls, WI 54552
715-339-2432 (Joy Swanson) 715-762-4494

Prentice Community Food Pantry
Trinity Lutheran Church
W4594 US Highway 8
Prentice, WI 54556
715-428-2388 (Dorene Conner)

Share Program

The Share Program was designed to provide nutritious food to everyone at an affordable cost. The program design is similar to purchasing food from a co-op.

Cost: For \$16.50 you receive \$30-35 worth of food. You must provide 2 hours of community service work.

Contact: Cathy Peterson Judy Erdmann
 Catawba - 715-474-3477 Prentice - 715-428-2038
 ----- -----
 John Main Office - 800-548-2124
 Park Falls/Butternut - www.sharewi.org
 715-762-1911 or 715-762-8232 info@sharewi.org

Wisconsin Nutrition Education Program (WNEP)

Price County Nutrition Education Program Educators have been trained to help individuals and families stretch food \$\$ by creating spending plans and preparing low-cost nutritious meals.

Cost: This is a free service.

Contact: UW Extension
 Attn: Wendy Rebne & Connie Grapa
 104 S. Eyder Avenue
 Phillips, WI 54555
 715-339-2555

Salvation Army

The Salvation Army is a national and world wide religious and charitable organization providing emergency and supplementary assistance to those in need. The most common services in Price County are food, shelter, medical, prescription, utilities, gasoline, clothing and transportation.

Eligibility: Is determined by the Salvation Army on a case-by-case basis.

Contact: Jean Klimowski, Chairperson
W10607 W. Skinner Creek Road
Phillips, WI 54555
715-332-5329

St. Vincent de Paul

This Catholic lay organization provides financial as well as spiritual assistance to those who request it. Individuals and families in need can request assistance with food, clothing, shelter and utilities just to name a few. A thrift store is now open and located in Phillips.

Eligibility: Assistance is available to anyone in need and requests will be reviewed by conference members on an individual basis.

Contact: St. Vincent de Paul Thrift Store
884 North Lake Avenue
Phillips, WI 54555
715-339-6979 (store) or 715-339-1992 (confidential referral line)

Emergency Food & Shelter Program

Grants are allocated by the Federal Emergency Management Agency to handle economic emergencies in Price County for both food and shelter expenses. These funds cannot be used for disaster relief efforts. Annual grants are divided between different agencies.

Eligibility: Open to those in need, but must be referred by Clergy or Price County Human Services.

Contact: Price County Human Services/Economic Support Unit

Price County Senior Dining Sites & Home Delivered Meals Program

The purpose of this service is to provide meals containing one-third of the daily nutritional requirement to seniors in either a social congregate setting or their home environment.

Eligibility: Individuals dining at a nutrition site must be 60 years of age or older, or married to someone 60 years of age or older. Home delivery recipients must be determined homebound. (Homebound means that it is difficult to leave home unassisted and you do so once per week or less.) Homebound status is certified by a physician or other healthcare professional.

Cost: A contribution of \$2.50 per meal at the site or \$3.00 per home delivered meal.

Contact: Price County Human Services/Aging Unit

Locations:	Brantwood	715-564-2569	Mon.-Thurs.
	Catawba/Kennan	715-474-3325	Mon.-Thurs.
	Ogema	715-767-5130	Mon.-Thurs.
	Park Falls	715-762-7457	Mon.-Thurs.
	Phillips	715-339-2631	Tues.-Friday
	Prentice	715-428-2565	Mon.-Thurs.

Reservations must be made by noon on the day prior to the date you wish to be served. Call the site to make your reservations.

TRANSPORTATION SERVICES

Senior Medical Transportation

The purpose of the Price County Aging Unit Transportation Program is to provide non-emergency medical transportation through door-to-door service.

Eligibility: Persons age 55 or older, as well as those who are physically handicapped or disabled.

Cost: Those entitled to Medicaid do not have to pay for the service. Private pay consumers who are not on Medicaid will be billed \$0.35 per mile.

Contact: Price County Human Services/Aging Unit

Senior Shopping Service

The purpose of this service is to provide local shopping transportation typically on a weekly basis through door-to-door service.

Eligibility: Persons age 55 or older, as well as those who are physically handicapped or disabled.

Cost: \$4.00 per service

Contact: Price County Human Services/Aging Unit

WANT TO BECOME A VOLUNTEER?

Volunteers are people who care about the well-being of others. Volunteering is a way of enhancing your own life by helping others, learning new skills, getting out of the house, staying active and involved, meeting new people, being needed, building confidence, doing satisfying work and is a great way to make a difference in the lives of others.

Price County Aging Unit is always looking for sincere and reliable Volunteer Drivers!

You must be age 18 or older, have a valid drivers license, proper auto insurance coverage, be able to pass a caregiver background check and have the willingness to serve Price County residents.

If you are interested, please call the Transportation Coordinator for Price County Aging Unit at 715-339-5240.

Private Transportation Services for Physically Disabled/Wheelchair Bound

Cost: Rates vary by company; may be covered by Medicaid or private insurance.

Contact:	Abby-Vans	800-236-8438
	Comfort Carriers	800-873-1018
	Howard Young Med. Transport	715-356-8549
	Key Care, Inc.	715-532-3727
	New Richmond Transport	800-236-4650

Angel Flight Central

This service provides air transportation for medical, compassion or community service.

Eligibility: Participant must have a financial need for assistance; sign a liability release form and provide own transportation to and from the airport.

Participant must be able to fly in a non-pressurized aircraft, be ambulatory and able to sit upright in the aircraft, provide own medical assistance and oxygen if required, and be responsible for own medications. Participants must not have a communicable disease.

Cost: Free to those who qualify.

Contact: 800-474-9464
www.angelflightcentral.org

Handicapped Plates and ID Cards

The purpose is to provide special parking privileges to persons with temporary or permanent disability.

Contact: Wisconsin Department of Transportation
Special Plate Unit
P.O. Box 7910
Madison, WI 53707-7910
608-266-3041
www.dot.wisconsin.gov

ADDITIONAL SUPPORT AND SERVICES

Adult Day Care

Providing a structured program for disabled or older adults in need of supervision, companionship, and supportive services during the day. Service is provided in a group setting to meet the social, emotional, physical, and recreation needs of an adult.

Eligibility: Over age 18, frail, disabled or elderly.

Cost: Hourly, daily or weekly rates.

Contact: Almost Home Adult Day Ctr. Aspirus Regency Day Center
1181 North 4th Avenue 615 Peterson Drive
Park Falls, WI 54552 Phillips, WI 54555
715-762-3200 715-339-6285

Linda's Home Adult Day Center
1107 Railroad Avenue
Prentice, WI 54556
715-428-2400
lindahomeadc@yahoo.com

Alzheimer's Association - Greater Wisconsin Chapter

This association provides technical assistance and maintains resources with reference to Alzheimer's Disease.

Contact: Alzheimer's Association Greater Wisconsin Chapter
203 Schiek Plaza
Rhinelander, WI 54501
715-362-7779 Helpline: 800-272-3900
www.alzgw.org

AFCSP - (Alzheimer's Family and Caregiver Support Program)

The purpose of this program is to provide financial assistance to caretakers for services provided to Alzheimer's victims who live at home.

Eligibility: This program is for victims of Alzheimer's as well as Parkinson's or other irreversible dementia. Eligibility is dependent upon household income and patient expenses.

Contact: Price County Human Services/Aging Unit

Identification Cards

To provide individuals without a valid driver's license with an identification card for the purpose of proving identity and age (check cashing, discount programs).

Cost: \$28.00 per card from WI Department of Transportation

Contact: DOT- Division of Motor Vehicle Service Centers
www.dot.wisconsin.gov
Park Falls Police Station Phillips Municipal Center

400 4th Avenue South
Park Falls, WI 54552
715-762-2767
1st & 3rd Tuesday

174 South Eyder Avenue
Phillips, WI 54555
715-339-4420
2nd Wednesday

North Country Independent Living

Provides assistance regarding home accessibility and modification evaluations, reducing barriers to independent living, and to advocate for consumer rights. North Country Independent Living empowers people with disabilities.

Eligibility: Open to anyone with a disabling condition.

Contact: Ashland Branch Office
422 3rd St. W., Suite 114
Ashland, WI 54806
715-682-5676 V/TTY or 800-499-5676 V/TTY
ashliic@cheqnet.net www.northcountryil.com

Personal Emergency Response System (PERS)

This provides seniors and/or disabled persons who live alone with an emergency communication system worn as a bracelet or necklace which links to their home telephone. It can be used to contact a family member, friend, neighbor or law enforcement when the user cannot get to a telephone to call for help.

Contact: Price Electric Cooperative
508 North Lake Avenue
Phillips, WI 54555
715-339-2155

TEPP

TEPP stands for Telecommunications Equipment Purchase Program. This program is designed to help people with disabilities buy the specialized equipment they need in order to use basic telephone services.

Eligibility: There are no age or income limits.

Contact: Public Services Commission
P.O. Box 7854
Madison, WI 53707-7854
608-231-3305 (voice)
800-251-8345 (TTY)

pscsecs@psc.state.wi.us (email)
<http://psc.wi.gov>

Services for Blind and Visually Impaired

These services provide information, assistance, referral and advocacy to individuals with visual impairments and their families.

Contact:	WI Council of the Blind/VI 754 Williamson Street Madison, WI 53703-3115 800-783-5213 www.wcblind.org	State of WI-Office for the Blind/VI 2187 North Stevens Street, Ste. C Rhineland, WI 54501 888-879-0017 or 715-365-2804 http://dhs.wisconsin.gov/blind
----------	---	--

-----	-----
WI Reg'l Library for the Blind and Physically Handicapped 813 West Wells Street Milwaukee, WI 53233-1436 800-242-8822 lbph@milwaukee.gov	Badger Association of the Blind & Visually Impaired, Inc. 912 North Hawley Road Milwaukee, WI 53213 877-258-9200 www.badgerassoc.org

WI Center for the Blind and Visually Impaired
1700 West State Street
Janesville, WI 53546
800-832-9784
www.wcbvi.k12.wi.us

Dual Sensory Impaired (Deaf-Blind)

Informational services and assistance for individuals with vision and hearing impairments.

Contact:	Center for Deaf-Blind Persons, Inc. 3195 South Superior Street Milwaukee, WI 53207 414-481-7477 Voice/TTY/TeleBraille	info@deaf-blind.org www.deaf-blind.org
----------	--	--

State of Wisconsin - Department of Health Services
For additional links to resources for the deafblind visit
<http://dhs.wisconsin.gov/sensory/DBResources.htm>

Services for the Deaf/Hard of Hearing

These services provide information, assistance, referral and advocacy for individuals with hearing impairments and their families.

Contact: State of WI-Office for the Deaf and Hard of Hearing
Northern Region Office
1000 Lakeview Drive
Wausau, WI 54401
800-637-8332 or 715-803-4766 (voice/VP) or 888-241-9431 (TTY)
For links to additional state and national resources visit
<http://dhs.wisconsin.gov/sensory/INDEX/htm>

Laurent Clerc National Deaf Education Center at
Gallaudet University
202-651-5051 for general questions
<http://clerccenter.gallaudet.edu> clerc.center@gallaudet.edu

TOLL-FREE HELPLINES

These telephone numbers are provided for your convenience. No endorsement of any agency or organization is implied.

Alzheimer's Association	800-682-6478
American Cancer Society	800-227-2345
American Council of the Blind	800-424-8666
American Diabetes Association	800-232-3472
American Heart Association	800-242-8721
American Lung Association	800-586-4872
Americans With Disabilities Act Information	800-232-9675
Arson Hotline (anonymous tips)	800-362-3005
Arthritis Foundation	800-242-9945
Asthma & Allergy Foundation	800-727-8462
BadgerCare	800-888-7989
Banking Complaints and Information	800-452-3328
Board on Aging & Long Term Care	800-815-0015

Cancer Institute	800-422-6237
Cancer Society	800-227-2345
Coalition of WI Aging Groups	800-488-2596
Consumer Protection Hotline	800-422-7128
Diabetes Association	800-342-2383
Directory Assistance for Toll-Free Numbers	800-555-1212
Eldercare Locator	800-677-1116
Epilepsy Association (Midstate)	800-924-9932
Eye Care - Free for Low Income Elderly	800-222-3937
Gambling - WI Council on Problem	800-426-2535
Geriatric Information Resource Center	800-782-8581
Hearing Aid Hotline	800-521-5247
Heart Association	800-242-9236
Home Health Care Hotline	800-642-6552
Housing & Economic Dev. Authority	800-334-6873
Housing Discrimination Hotline	800-669-9777
Inspector General - Dept. of Agriculture	800-424-9121
Insurance Commissioner (complaint Hotline)	800-236-8517
IRS - Federal Taxes	800-829-1040
Kidney Disease Information	800-638-8299
Lawyer Referral and Information	800-362-9082
Legislative Hotline	800-362-9472
Liver Disease Information	800-223-0179
Lung Association of WI	800-586-4872
Medicaid Recipient Services	800-362-3002
Medicare Fraud Hotline Inspector General	800-447-8477
Medicare	800-633-4227

Medigap Helpline	800-242-1060
Memorial Society of WI	800-374-1109
Multiple Sclerosis Society	800-242-3358
National Council on Aging	800-424-9046
National Health Information Service	800-336-4797
National Kidney Foundation	800-543-6393
National Mental Health Resource Center	800-969-6642
National Osteoporosis Foundation	800-223-9994
National Stroke Association	800-787-6537
North Country Independent Living Center	800-382-8484
Nutrition Hotline	800-366-1655
Organ Donations	800-528-2971
Parkinson's Association	800-972-5455
Poison Control Center	800-222-1222
Road Conditions in WI	800-762-3947
SeniorCare Prescription Drug Hotline	800-657-2038
Social Security Administration	800-772-1213
Suicide Hotline	800-784-2433
Tri-Co. Council on Domestic Violence & Sexual Asslt.	800-236-1222
Tobacco Quit Line	877-270-7867
Veterans Information	800-827-1000
Wisconsin Tourism Department	800-432-8747
Wisconsin Vacation & Recreation Information	800-432-8747
Wisconsin Bar Association	800-362-8096

WEBSITES OF INTEREST

There are numerous websites available for seniors and many include links to other websites of interest. This list is provided for your information and should be reviewed for content and relevance. Neither Price County Human Services, Aging Unit nor the ADRC-N take responsibility for information presented on individual websites. You can also use an internet search engine for more specific topics.

AARP

www.aarp.org

ElderCare Locator

www.n4a.org/locator.cfm

Administration on Aging

www.aoa.gov

Eldercare Web

www.elderweb.com

Alzheimer's Association

www.alz.org

Elderhostel

www.elderhostel.org

Elder Law Section of the WI State Bar

www.wisbar.org/sections/elder

American Cancer Society

www.cancer.org

ElderNet

www.eldernet.com

American Diabetes Association

www.eatright.org

Family Care

<http://dhs.wisconsin.gov/ltcare/>

Family Caregiver Support

www.caregiversupportnetwork.org

American Parkinson Disease Ass'n.

www.apdaparkinson.org

Funeral Consumers Alliance

www.funerals.org

Arthritis Foundation

www.arthritis.org

Ctrs. for Medicare & Medicaid Svcs

www.cms.hhs.gov

Benefits Check

www.BenefitsCheckUp.org

Health Related Messages

www.healthboards.com

Board on Aging & Long Term Care

<http://longtermcare.state.wi.us>

Home Safety Checklist

www.agenet.com

Bureau on Aging & Long Term Care

www.dhfs.state.wi.us/aging

Insurance Commissioner

<http://oci.wi.gov>

Caregiver Zone

www.caregiverzone.com

Coalition of Wisconsin Aging Groups

www.cwag.org

Memorial Society of Wisconsin

www.memorialsocietywi.org

Medigap Helpline

http://longtermcare.state.wi.us/home/medigap_helpline.htm

National Alliance for Caregiving

www.caregiving.org

**National Committee to Preserve
Social Security & Medicare**

www.ncpssm.org

National Council on the Aging

www.ncoa.org

National Family Caregivers Association

www.nfcacares.org

Patient Drug Assistance Program (Phrma)

www.helpingpatients.org

Respite Care Association of Wisconsin

www.respitecarewi.org

SeniorCare

<http://dhs.wisconsin.gov/seniorcare/>

Senior.Com

www.senior.com

Social Security Administration

www.socialsecurity.gov

Medicare Advocacy, Ctr. for

www.medicareadvocacy.org

Medicare Rights Center

www.medicarerights.org

US Dept. of Veteran Affairs

www.va.gov

WI Council on Problem Gambling

www.wi-problemgamblers.org

WI Depart. of Health Services

<http://dhs.wisconsin.gov>

WI Dept. of Transportation

www.dot.state.wi.us

WI Department of Tourism

www.travelwisconsin.com

State Bar of Wisconsin

www.wisbar.org

UW Extension

www.uwex.edu

US Food & Drug Administration

www.fda.gov

WI - State of

www.wisconsin.gov

United States Government

www.firstgov.gov