

IMPORTANT CONTACTS FOR MEDICARE AND RELATED PROGRAMS

BENEFITS COORDINATION & RECOVERY CENTER (BCRC)

☎ 1-855-798-2627 | TTY 1-855-797-2627

Report changes in your insurance information or let Medicare know if you have other insurance.

DEPARTMENT OF DEFENSE

☎ 1-866-773-0404 (TFL)

☎ 1-877-363-1303 (Pharmacy)

🌐 www.tricare.mil/mybenefit

Get information about TRICARE for Life and the TRICARE Pharmacy Program.

DISABILITY RIGHTS WI DRUG HELPLINE

☎ 1-800-926-4862 (for under age 60)

🌐 www.disabilityrightswi.org

Disability Rights Wisconsin operates a statewide helpline, the Medicare Part D Disability Drug Benefit Helpline, to help people with disabilities and their families/guardians with Medicare Part D.

MEDICARE (1-800-MEDICARE)

☎ 1-800-633-4227 | TTY 1-877-486-2048

🌐 www.medicare.gov

Get Medicare information and important phone numbers. Help is available in other languages.

NORTHERN INCOME MAINTENANCE CONSORTIUM (NIMC)

☎ 1-888-794-5722

🌐 www.access.wisconsin.gov

Apply and/or determine eligibility for benefit programs such as BadgerCare, FoodShare, Medicaid and more.

OFFICE OF PERSONNEL MANAGEMENT

☎ 1-800-767-6738 | TTY 1-800-878-5707

🌐 www.opm.gov/insure

Get information about the Federal Employee Health Benefits Program for current and retired federal employees.

PRICE COUNTY HUMAN SERVICES

☎ 715-339-2158

Benefit Specialists provide free benefits counseling for Medicare beneficiaries. We educate, advocate, counsel and empower people to make informed benefit decisions.

PRICE COUNTY VETERANS SERVICE OFFICE

☎ 715-339-2545

Call about benefits if you are a Veteran or have served in the U.S. Military.

RAILROAD RETIREMENT BOARD

📞 1-877-772-5772

🌐 www.rrb.gov

Change your address or name, check eligibility, enroll in Medicare, replace your Medicare card, or report a death. Local office is in Duluth, MN.

SENIORCARE (WISCONSIN)

📞 1-800-657-2038

🌐 www.dhs.wisconsin.gov/seniorcare

Wisconsin prescription drug assistance program.

SENIOR MEDICARE PATROL (SMP)

📞 1-888-818-2611

🌐 www.smpwi.org

Protect yourself from Medicare fraud and tips for spotting and reporting fraud.

SOCIAL SECURITY OFFICE (SSA)

📞 1-888-868-8185 | TTY 1-800-325-0778

🌐 www.ssa.gov

Apply for Medicare, replace Medicare card, change address or name, get information about Part A and B eligibility, entitlement, and enrollment, apply for Extra Help with Medicare prescription drug costs, ask questions about premiums, or report a death. Local office is in Rhinelander.

STATE HEALTH INSURANCE ASSISTANCE PROGRAM (SHIP)

📞 715-339-2158 (ask for Elder Benefit Specialist)

🌐 www.shiptacenter.org

Get free personalized Medicare counseling on decisions about coverage; help with claims, billing, or appeals; and information on programs for people with limited income and resources.

WISCONSIN MEDIGAP HELPLINE

📞 1-800-242-1060

Partner with Wisconsin SHIP. Get help making informed decisions on Medicare Supplements, Medicare Advantage Plans, COBRA & other health insurance. Language translation services available.

WISCONSIN MEDIGAP PRESCRIPTION DRUG HELPLINE

📞 1-855-677-2783 (For age 60+)

Partner with Wisconsin SHIP. Get help making informed decisions on Medicare Part D plans, Medicare Advantage Prescription Drug plans, SeniorCare, Health Insurance Risk Sharing Plan (HIRSP), Veteran or TRICARE prescription benefits, employer or union plans, and Pharmaceutical Assistance Programs. Language translation services available.

WISCONSIN COMMISSIONER OF INSURANCE OFFICE

📞 1-800-236-8517

🌐 www.oci.wi.gov

File complaints and answer quick insurance questions; look up and view full details for an agent, agency, company or public adjuster; find free health insurance help or search rates and insurers near you; and other tools and services.